The raffle is in aid of Hands Across the Water run by HATW Pty Ltd ABN 86 152 609 875.

## **GENERAL TERMS AND CONDITIONS**

This Raffle is run by HATW PTY LTD ("Hands") of 1800 Glen Davis Road, Capertee, NSW, 2846.

- 1. Information on how to enter forms part of the terms and conditions of entry.
- 2. Purchase of a raffle ticket is deemed acceptance of these Terms and Conditions.
- 3. Entry is open to all permanent residents of QLD, NSW and VIC, for online sales.
- 4. Anyone under the age of 18 are ineligible to purchase raffle tickets.
- 5. Entrants are not restricted or limited to the number of raffle tickets which may be purchased.
- 6. Raffle ticket sales will commence on 3 October 2025 and conclude on 1st December 2025 at 11.59PM (AEST).
- 7. Entrants need not be present to win. Prizes cannot be transferred or redeemed for cash.
- 8. The draw for the winners will take place on 1st December 2025 at 12.00pm (AEST) at 2/3 Hastings Road Terrigal NSW 2260.
- 9. If for any reason the raffle is not capable of running as planned, including (but not limited to) tampering or any other causes beyond the control of Hands, which corrupt or affect the administration security, fairness or integrity or proper conduct of the raffle, Hands reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the raffle, subject to any direction given under state permit regulations.
- 10. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strikes; Hands may in its absolute discretion cancel the event and recommence it from the start on the same conditions subject to legislation.
- 11. Winner will be notified by phone or email within 3 days of the winner being drawn, and the winner's details will be published on the Hands website on 1 December 2025. A list of the prize and winner will be displayed.
- 12. Prize inclusions and values are as follows:
  - 1. Return economy airfares for two people to Phuket departing from their nearest capital city. Value \$4000.
  - 2. Seven nights accommodation in a Pool Villa Superior Ocean front at ROBINSON Khao Lak with full board. Blackout dates apply. Value: \$3800
  - 3. Bicycle day tour with Hands Experiences Thailand. Value: \$200.
- 13. Total prize pool is valued at \$8,000. Prize values are the recommended retail value as provided by the supplier and are correct at time of printing. All prize values are in Australian dollars. Prize cannot be redeemed for cash.
- 14. All travel is subject to availability and some block out dates may apply. Flights changes unavailable once ticketed. Accommodation changes not permitted.
- 15. Airport transfers, additional spending money, meals and any other ancillary costs, including but not limited to insurance and any applicable insurance excesses, not listed in the prize package descriptions above are the responsibility of the prize winner and his/her nominated traveling companion as incurred.

- 16. Hands shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss) or sustained in connection with any prize/s, except for any liability which cannot be excluded by law.
- 17. Hands and its agencies and companies associated with this promotion will take no responsibility for prizes damaged in transit, except for any responsibility which cannot be excluded by law.
- 18. The prize will be delivered to the winner within twenty-eight days after the winner is announced. Hands will make all reasonable efforts to locate the winner and deliver the prize.
- 19. If any of the prize remains unclaimed for 1 year, Hands will deal with such prizes in accordance with the law.
- 20. All entries become the property of Hands. Hands may use entrant information to contact you about news, events and general information in relation to the organisation. A request to access, update or correct any information should be directed to Hands at team@handsacrossthewater.org.au.
- 21. Hands will not enter into any correspondence regarding the competition result.
- 22. Hands reserves the right to disqualify any person who Hands has reason to believe has breached any of these conditions, or engaged in any unlawful or improper misconduct calculated to interfere with the fair and proper conduct of this Raffle. Hands legal rights are reserved to recover damages or other compensation from such an offender.
- 23. In the event that for any reason whatsoever a winner does not accept delivery of a prize at the time stipulated by Hands, then that prize will be forfeited by the winner and cash will not be awarded in lieu of the prize.
- 24. Hands accepts no responsibility for any kind of loss or liability suffered or incurred by any of the prize-winners in relation to the prizes or the raffle. The winners release Hands, their related bodies corporate, affiliates, officers, agents and employees, from all liabilities, loss and damage of any kind arising at any time out of or in connection with the acceptance of, and participation in, the prize or the promotion. Without limiting the foregoing, the released parties will not be liable for any injury, sickness or death, property loss or damage or other direct or indirect loss or damage of any kind, however sustained or incurred, in connection with or arising out of the prizes.
- 25. For information on how to play responsibly call Gamblers Help Line 1800 858 858 or visit www.gamblinghelponline.org.au